

360 Quality

360 Quality Code Standards for organisations that are not accredited for inspections by an official national accreditation organisation, March 2007

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## Inspection and certification of reefer ships

#### 1. Scope

- 1.1 This standard has been issued by the Executive Committee of the 360 Quality Association in conformity with 9.4.2 of the Code.
- 1.2 This standard specifies criteria for the competence of impartial bodies performing inspection and certification of reefer ships according to section 9 of the 360 Quality Code.

## 2. Definitions

- 2.1 Inspection An inspection is an inspection of a reefer ship in conformity with section 9 of the Code.
- 2.2 Inspection body Body, which performs the inspection.

#### 3. Administrative requirements

- 3.1 The inspection body, or the organisation of which forms a part shall be legally identifiable.
- 3.2 The inspection body is insured for professional indemnity with a suitable insurance company.
- 3.3 The inspection body, or the organisation of which it forms a part, shall have independently audited accounts.

#### 4. Independence, impartiality and integrity

The personnel of the inspection body shall be independent and free from commercial, financial and other pressures, which might affect their judgement. This will ensure a representative result of the audit.

# 5. Confidentiality

The inspection body shall ensure confidentiality of information obtained in the course of its inspection activities. The inspection reports will be treated as confidential and only reported to the principals.

#### 6. Organization, management and personnel

- The organisation will have a designated person who is overall responsible.
- The designated person checks and authorizes the inspection reports, including other relevant issues.
- The designated person takes care that its officers are properly educated with regular refreshment courses and have sufficient experience with reefer vessels.
- The designated person is the vocal speaking point in case of disputes and/or complaints.
- The designated person is responsible for record keeping and access of the inspection reports.



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- The designated person is responsible for the issuance of the 360 Quality certificates.
- The organisation will record which vessels are certified including validity date. Once per year the organisation will report to the 360 Quality Association which vessels require a renewal of the certificate.

## 7. Inspection report

- 7.1 The work carried out by the inspection body shall be covered by a retrievable inspection report and 360 Quality certificate.
- 7.2 The inspection report contains: the inspection checklist with score calculation, photos, motivation for deviations and a final conclusion about the certification of the vessel.

#### 8. Quality system

The inspection body shall be certified latest by December 2009 in accordance with ISO 9000 for carrying our surveys and inspections and issuing and administrating certificates.

## 9. Complaints

- 9.1 Complaints about the inspection are addressed to the designated person of the inspection body, who will investigate and revert. The principals will be informed about this complaint.
- 9.2 A record shall be maintained of all complaints and of the actions taken by the inspection body.

#### 10. Cooperation

The inspection body is expected to participate in an exchange of experience with other inspection bodies and in the standardisation processes as appropriate.